

# Senior Barista

Hackney

**Job Type:** Full-Time

**Reports to:** Head Barista/FOH Manager

**Contract:** Permanent

**Salary:** £14.70ph + TRONC

**Hours:** 40 per week

*We're looking for a Senior Barista who brings more than just skill behind the bar — someone who is deeply curious about coffee and excited to share that passion with others. This is the perfect role for a coffee enthusiast who experiments at home, tweaks brew ratios for fun, and is always exploring new origins, techniques, and equipment. You know coffee is both an art and a science — and you love geeking out about both.*

*Just as importantly, you'll play a key leadership role on our team. As Senior Barista, you'll help support, nurture, and guide our team of baristas — creating a culture where curiosity, growth, and collaboration thrive. You'll help build an environment where everyone feels motivated, valued, and empowered to become better baristas, coworkers, and humans.*

*It's essential that you understand the importance of serving coffee swiftly and efficiently, without compromising on quality.*

## **How we work**

- *Positivity:* Maintain an optimistic outlook, inspire team members and create a positive work environment.
- *Energy:* Demonstrate high levels of enthusiasm and drive, motivate others through great leadership.
- *Resilience:* Adapt well to challenges, bounce back from setbacks, through constructive criticism and mutual support.

## **Key Responsibilities**

### **Barista & Customer Service**

- Prepare specialty coffee and beverages to consistently high standards.
- Engage with customers to provide friendly, informative, and personalized service.
- Support and mentor junior baristas and front-of-house team members.
- Quality Control: Maintain equipment and ensure cleanliness and organization of the coffee bar, ensuring adherence to health and safety standards.

- Menu Development: Assist the Head Barista in developing new and seasonal drinks, keeping up with customer preferences.

### **Leadership & Team Support**

- Lead opening and closing shifts as required.
- Act as the team lead in the Head Barista's absence.
- Problem-Solving: Able to handle a fast-paced environment, multi-task, and think on your feet.
- Train new staff in coffee preparation, café protocols, and sustainability practices that are aligned with e5 in the absence of Head Barista.
- Assist the Head Barista in our roastery inventory, ordering, and supplier communication.
- Work collaboratively and maintain great communication with other Senior teams as Shift Managers/FOH Manager.

### **Sustainability & Ethical Practices**

- Promote and enforce sustainable practices in daily operations.
- Champion ethical sourcing by understanding and communicating the origins of e5 beans.
- Help implement and refine waste-reduction and zero-waste initiatives when possible.

### **Requirements**

- 2+ years experience in specialty coffee, ideally in a leadership role in a *high volume espresso bar*.
- Strong knowledge of coffee preparation, equipment maintenance, and café operations plus a passion for quality coffee.
- Passionate about sustainability, food ethics, and community engagement.
- Excellent communication, time management, and team leadership skills.
- Ability to work flexibly, including weekends and early mornings.

### **Nice to Have**

- Experience working with La Marzocco KB90 and/or Linea PB machines, including operating two different espresso machines/bars simultaneously within the same site.
- Experience with plant-based milk alternatives and dietary-specific menus.
- Familiarity with baking or front-of-house bakery operations is a plus.