

# General Manager

At the new and exciting e5 Storehouse location

**Job Type:** Salaried

**Reports To:** e5 Directors

**Liase with:** e5 employees & V&A East Storehouse

**Contract:** Full Time,

**Start Date:** April 1st

**Salary:** ~ £35k per annum

**Hours:** Working hours shall reflect the needs of opening a new cafe in an exciting environment. Weekend and some evening work is to be expected.

e5 Bakehouse is a place that champions sustainability, celebrates diversity and loves feeding the community. We are an advocate for knowledge sharing to inspire craftsmanship. In an ever changing world, we remain steadfast in serving our long-fermented sourdough breads, hearty lunches, artisan pastries and in-house roasted coffee.

As the General Manager, you'll be the driving force behind the concept that marries the rich cultural heritage of the V&A East Storehouse with the innovative spirit of e5 Bakehouse. As the key liaison, you'll be at the forefront of a partnership that's set to add something special to the cultural landscape of East London. Your ability to navigate compliance protocols while fostering creativity will be crucial in this role. e5 is a fun place to work, it's also one of the busiest; you'll be joining a team of fully focused, energetic, passionate and switched on people. If you're excited about creating great experiences, have a keen eye for detail, and thrive in dynamic environments, then this role is calling your name.

## How we work

- *Positivity:* Maintain an optimistic outlook, inspire team members and create a positive work environment.
- *Energy:* Demonstrate high levels of enthusiasm and drive, motivate others through great leadership.
- *Resilience:* Adapt well to challenges, bounce back from setbacks, through constructive criticism and mutual support.

## What you'll do

- Provide amazing customer service by delivering exceptional experiences - making customers feel welcomed and looked after.
- Maintain safe and organised operations by working to current food safety and health and safety legislation.
- Demonstrate strong financial acumen through driving profitability and effective management of budgets.
- Focus on team development with coaching/mentoring and training, in order to cultivate a high-performance culture.

The ideal General Manager candidate will embody these behaviours and skills, leading by example to drive success across all aspects of the business. e5 Bakehouse strives to be an ethical, welcoming, diverse and nurturing work environment that takes great pride in the company it keeps and would love to welcome a manager to the team who embodies these traits.